



MAG & MIS Alliance Managed Services Schedule

Mastria Auto Group

Scheduling of Workstation and Server Tasks: please leave the machines on during this time.

Servers

- **Patch Install:** Saturday 6:15pm
- **Agent Maintenance:** Sunday 12:20am
- **Patch Reboot:** Sunday 12:25am
- **Agent Reboot:** Sunday 12:50am
- **Server Maintenance:** Sunday 02:00am
- **AVD Full Scan:** Wednesday 00:00am

Workstations

- **Patch Install:** Saturday 6:10pm
- **Agent Maintenance:** Sunday 12:20am
- **Patch Reboot:** Sunday 12:25am
- **Agent Reboot:** Sunday 12:15am
- **Workstation Maintenance:** Sunday 02:00am
- **AVD Full Scans:** Tuesday and Friday 00:00am

Patching and maintenance are both not visible to users as it's designed to not interrupt them. The only visible item user will see is the Patch Reboot and the Maintenance Reboot. The Pop up looks like this:



They will see this prompt for about an hour before the device reboots and the user will have the option to restart now, postpone (this only delays another 60 mins). If a user device is offline during the patch install window, 45 mins after it checks in next (regardless of how long it's been off) it will install the updates but will not prompt for a reboot if we are outside the reboot time. Please note that the longer a device is offline the further it will get behind in patches since maybe patches require prerequisite patches to be installed first.